

AVERAGE BILLING PROGRAM (AMP) PLAN

FOR RESIDENTIAL CUSTOMERS WHO WISH TO PAY EQUAL MONTHLY PAYMENTS OVER THE COURSE OF THE YEAR, THE AUTHORITY OFFERS AN AVERAGE BILLING PROGRAM. IT IS AVAILABLE TO CUSTOMERS WHO HAVE HAD SERVICE AT THE SAME ADDRESS FOR TWELVE (12) CONSECUTIVE MONTHS AND WHO SIGN AND FILE AN AVERAGE BILLING AGREEMENT (APENDIX D) WITH THE CITY. ENROLLMENT IN THE PROGRAM IS OPEN FROM OCTOBER 1 THROUGH MARCH 31.

THE AVERAGE MONTHLY PAYMENT SHALL BE RECALCULATED EACH BILLING PERIOD USING THE AMOUNTS BILLED DURING THE PREVIOUS ELEVEN (11) MONTHS PLUS THE CURRENT MONTHLY CHARGES. THE AMOUNT PAYABLE, AS SHOWN ON THE BILL, WILL VARY SLIGHTLY EACH MONTH DUE TO THE RECALCULATION USING THE MOST CURRENT ELEVEN MONTH CHARGES. IN ADDITION TO THE ACTUAL CHARGES FOR THE BILLING PERIOD, THE BILL WILL ALSO REFLECT THE CURRENT ACCOUNTS RECEIVABLE BALANCE.

UNDER THE TERMS OF THE AVERAGE BILLING PROGRAM, IF ANY SINGLE PAYMENT IS LATE OR IF A PAYMENT IS NOT MADE, THE ACCOUNT WILL BE SUBJECT TO AUTOMATIC REMOVAL FROM THE PROGRAM. THE ACCOUNT BALANCE BECOMES DUE IN FULL AND THE ACCOUNT MAY BECOME SUBJECT TO CUT-OFF FOR NONPAYMENT.

A CUSTOMER MAY ELECT TO BE REMOVED FROM THE PROGRAM AT ANY TIME. ANY CURRENT ACCOUNT BALANCE WILL BE DUE IN FULL IMMEDIATELY. THE OUTSTANDING BALANCE MUST BE PAID OR ARRANGEMENTS MADE FOR PAYMENT. PAYMENT MUST BE APPROVED BY THE DIRECTOR PRIOR TO INSTALLATION OF SERVICE AT A NEW ADDRESS.

TERMINATION OF SERVICE VOIDS THE AVERAGE BILLING AGREEMENT. ANOTHER AGREEMENT CANNOT BE ACCEPTED FOR RESIDENCY AT A NEW ADDRESS UNTIL TWELVE (12) MONTHLY BILLS SHOWING CONTINUOUS SERVICE AT THE NEW ADDRESS HAVE BEEN ISSUED.

IN THE CASE OF A CHANGE IN ACCOUNT RESPONSIBILITY DUE TO DIVORCE, A SERVICE ADDRESS CURRENTLY UNDER THE AVERAGE BILLING PROGRAM MAY CONTINUE ON THE PROGRAM IF ALL OTHER CONDITIONS CONTINUE TO BE MET AND ONE OF THE DIVORCED PARTIES REMAINS AT THE SERVICE ADDRESS AS A CURRENT OR NEW CUSTOMER. ANY OUTSTANDING BALANCE WILL CONTINUE ON THE ACCOUNT UNDER WHICH IT INCURRED.

TO BE ACCEPTED FOR THE AVERAGE BILLING PROGRAM, A CUSTOMER MUST HAVE AND MAINTAIN THE FOLLOWING:

1. A SATISFACTORY ACCOUNT RECORD, MEANING NO LATE PAYMENTS IN THE PREVIOUS TWELVE (12) MONTHS.
2. RESIDE AT THE ADDRESS A MINIMUM OF TWELVE (12) MONTHS.
3. THE ACCOUNT MUST BE PAID IN FULL AT THE TIME OF ENTERING THE PROGRAM.
4. CUSTOMER MUST MAINTAIN A GOOD PAYMENT HISTORY WITH NO LATE PAYMENTS DURING THE PROGRAM.

I, _____ DO HEREBY APPLY FOR THE
(PLEASE PRINT NAME)
AVERAGE MONTHLY PAYMENT PLAN (AMP). I HAVE READ AND AGREE TO
ABIDE BY ALL THE RULES AND REGULATIONS GOVERNING THIS PROGRAM
AND UNDERSTAND I MUST PAY ALL BILLS BY THE DUE DATE SHOWN ON
THE BILL TO REMAIN ON THIS PROGRAM.

ACCOUNT NUMBER

CUSTOMER SIGNATURE