

WAGONER PUBLIC WORKS AUTHORITY CONTRACT FOR UTILITY SERVICE
ALL FIELDS ARE REQUIRED TO BE COMPLETED

NAME OF RESPONSIBLE PARTY: _____ MAIDEN NAME: _____

SSN# _____ DRIVERS LICENSE # _____ DOB: _____

SERVICE ADDRESS: _____

MAILING ADDRESS: _____
STREET/PO BOX CITY STATE

HOME PHONE: _____ CELL PHONE: _____ OTHER: _____

EMAIL ADDRESS: _____

EMPLOYER: _____ OCCUPATION: _____ WORK # _____

EMPLOYER ADDRESS: _____
STREET/PO BOX CITY STATE

OTHER INCOME IF NOT EMPLOYED: _____

RENT OR OWN HOUSE _____ APT _____ MOBILE _____ DUPLEX _____ TRIPLEX _____ QUAD _____

LANDLORD: _____ ADDRESS: _____ PHONE: _____

PERSONAL REFERENCE OR NEXT OF KIN (SOMEONE NOT LIVING IN YOUR HOUSEHOLD & NO SPOUSES):

NAME: _____ RELATIONSHIP TO YOU: _____

ADDRESS: _____ PHONE # _____

HAVE YOU OR ANY MEMBER OF YOUR HOUSEHOLD EVER HAD UTILITY SERVICE WITH WPWA? YES OR NO

IF YES, WHEN? _____ WHOSE NAME WAS SERVICE IN? _____

PREVIOUS SERVICE ADDRESS: _____ BALANCE DUE? YES OR NO

SPOUSE/CO APPLICANT NAME: _____ MAIDEN NAME: _____

SSN# _____ DL# _____ CELL PHONE # _____ DOB: _____

EMPLOYER: _____ OCCUPATION: _____ WORK # _____

EMPLOYERS ADDRESS: _____
STREET/PO BOX CITY STATE

NAMES & SSN#'S OF ANY OTHER ADULTS LIVING AT THIS ADDRESS: _____

APPLICANT MUST BE 18 YEARS OR OLDER TO APPLY, UNLESS MARRIED. PROPER IDENTIFICATION IS REQUIRED (PHOTO ID). LEASE AGREEMENT OR CONTRACT OF SALE IS REQUIRED FOR NEW SERVICE OR TRANSFERS. PREVIOUS BALANCE DUE ON ANY HOUSEHOLD MEMBER MUST BE PAID IN FULL BEFORE SERVICE IS CONNECTED. IF THE NAME (RESPONSIBLE PARTY) IS CHANGED ON THE ACCOUNT BEING BILLED, THEN A NEW APPLICATION AND WORK ORDER IS REQUIRED AND MUST BE SIGNED BY THE PREVIOUSLY BILLED PARTY. DEPOSITS ARE REQUIRED AS A PROMISE TO RETURN UTILITY METERS IN GOOD CONDITION AND AS A GUARANTEE THAT BILLS ARE TO BE PAID IN FULL. DEPOSITS BELONG TO THE PARTY BEING BILLED AND ARE REFUNDABLE UPON TERMINATION OF SERVICE LESS ANY OUTSTANDING BALANCES DUE TO WPWA. CUSTOMERS MAY TRANSFER DEPOSITS TO NEW APPLICANTS OR SECOND PARTIES ONLY IF THE CUSTOMERS ACCOUNT IS PAID IN FULL. THE UNDERSIGNED AGREES TO PAY THE ESTABLISHED RATES SET FORTH BY WPWA AND AGREES TO THE REGULATIONS GOVERNING SAID SERVICE. THE APPLICATION BECOMES A CONTRACT UPON THE ESTABLISHMENT OF SERVICES. IF YOUR ACCOUNT IS TERMINATED & THE BALANCE IS NOT PAID WITHIN 30 DAYS OF TERMINATION, YOU THE CUSTOMER AGREE TO PAY ANY COLLECTION FEES INCURRED IN ATTEMPTING TO COLLECT AMOUNTS DUE ON YOUR PAST DUE ACCOUNT.

APPLICANT: _____ CO-APPLICANT: _____ DATE: _____
SIGNATURE SIGNATURE

FOR OFFICE USE ONLY

NEW ACCOUNT: _____ TRANSFER: _____ UPDATE: _____ APPROVED FOR SERVICE: YES OR NO

NEW ACCOUNT NUMBER: _____ DEPOSIT AMOUNT: _____ RECEIPT # _____

UTILITY CLERK: _____ NOTES: _____

Circle one:
Call or Text

WAGONER PUBLIC WORKS AUTHORITY NEW CUSTOMER NOTICE

WE WELCOME YOU AS A CUSTOMER OF THE WAGONER PUBLIC WORKS AUTHORITY. WE WOULD LIKE TO ACQUAINT YOU WITH SOME OF THE POLICIES AND PROCEDURES OF THE UTILITY DEPARTMENT. THESE POLICIES & PROCEDURES HAVE BEEN APPROVED BY THE BOARD OF TRUSTEES TO ASSURE THE LOWEST UTILITY RATES POSSIBLE TO ALL OF OUR CUSTOMERS.

1. OFFICE HOURS FOR WPWA ARE FROM 8:30 A.M. TO 4:30 P.M., MONDAY THROUGH FRIDAY.
BUSINESS OFFICE ADDRESS: 100 S GERTRUDE AVENUE WAGONER, OK 74467
PHONE: 918-485-4586 FAX: 918-485-9483
AFTER HOURS PHONE CALL THE POLICE DEPARTMENT: 918-485-5511
2. UTILITY BILLS ARE MAILED EACH MONTH AND ARE PAYABLE ON OR BEFORE THE DUE DATE SHOWN ON THE BILL. WE BILL A MONTH BEHIND. YOUR UTILITY BILLS COME OUT ABOUT TWO WEEKS BEFORE IT IS ACTUALLY DUE.
3. FAILURE TO RECEIVE A UTILITY BILL, THROUGH THE MAIL, IS NOT A VALID REASON FOR NON PAYMENT. IF YOU HAVE NOT RECEIVED YOUR UTILITY BILL BY YOUR DUE DATE THAT WE HAVE GIVEN YOU, CONTACT THE UTILITY DEPARTMENT AT 100 S GERTRUDE OR CALL 918-485-4586 EXT 222 OR 224.
4. ACCOUNTS NOT PAID BY THE DUE DATE ARE ASSESSED A 10% LATE CHARGE.
5. IF PAYMENT HAS NOT BEEN RECEIVED BY THE DUE DATE, A CUT-OFF NOTICE WILL BE MAILED APPROXIMATELY 3 TO 7 DAYS AFTER THE DUE DATE.
6. IF SERVICE IS DISCONNECTED FOR NON PAYMENT, THE FOLLOWING RECONNECTION CHARGES ARE APPLICABLE:
A) \$50.00 FOR ANY UTILITY SERVICE RECONNECTED DURING NORMAL BUSINESS HOURS.
B) \$75.00 FOR ANY UTILITY SERVICE RECONNECTED AFTER REGULAR BUSINESS HOURS. (MONDAY-THURSDAY AFTER 4:30 PM)
C) \$100.00 FOR WEEKENDS AND HOLIDAYS
D) EMPLOYEES IN THE FIELD ARE PROHIBITED FROM ACCEPTING PAYMENT FOR UTILITY BILLS.
E) NIGHT DEPOSITORY IS LOCATED IN THE DRIVE THRU AT WPWA OFFICE-100 S GERTRUDE.
F) IF THERE IS EVIDENCE OF TAMPERING WITH ANY WATER OR ELECTRIC METER, A CITATION WILL BE ISSUED FOR "TAMPERING WITH UTILITIES". ADDITIONAL CHARGES WILL BE CHARGED FOR ANY DAMAGE TO WATER OR ELECTRIC METERS.
G) ONCE SERVICE HAS BEEN DISCONNECTED, PAYMENT OF THE ENTIRE BALANCE ON THE ACCOUNT, TOGETHER WITH THE APPROPRIATE RECONNECTION FEE IS REQUIRED BEFORE SERVICE WILL BE RESUMED.
H) IN THE EVENT OF MULTIPLE CUTOFFS, YOU MAY ALSO BE REQUIRED TO BRING YOUR DEPOSIT TO A CURRENT LEVEL.
7. TO TRANSFER TO ANOTHER ADDRESS, CUSTOMER WILL BE CHARGED A \$20.00 TRANSFER FEE AND BE REQUIRED TO PAY ANY BALANCE DUE ON PRESENT ACCOUNT. ADDITIONAL DEPOSIT MAY ALSO BE REQUIRED.
8. ON ALL NEW ACCOUNTS AND TRANSFERS THERE IS A \$20.00 SERVICE ACTIVATION FEE CHARGED ON YOUR FIRST BILL.
9. A \$25.00 SERVICE CHARGE WILL BE MADE FOR ALL RETURNED CHECKS AND CUSTOMER IS REQUIRED TO PAY CASH THEREAFTER.
10. THE ACCOUNT HOLDER MUST REQUEST ALL WORK ORDERS GIVEN TO THIS OFFICE PERTAINING TO ANY TRANSACTION OF THEIR ACCOUNT.
11. METER DEPOSITS CAN ONLY BE MADE BY THE PERSON IN WHOSE NAME THE ACCOUNT WILL BE HELD AND IDENTIFICATION IS REQUIRED. REFUNDS WILL BE MADE TO THE ACCOUNT HOLDER ONLY AND IDENTIFICATION IS REQUIRED.

WE ACCEPT CHECKS, CASH, MONEY ORDERS, CREDIT/ DEBIT CARDS & ONLINE PAYMENTS.

*** IF YOU USE A CREDIT OR DEBIT CARD, CARD HOLDER NEEDS TO BE PRESENT WITH PHOTO ID.**

PAY OVER THE PHONE BY CALLING 866-232-3639

WEB PAYMENTS: WWW.MUNICIPALONLINEPAYMENTS.COM/WAGONEROK.

THERE IS A \$5.00 SERVICE CHARGE FOR CARD PAYMENTS IN OFFICE AND \$2.00 CHARGE FOR ONLINE AND PHONE PAYMENTS.